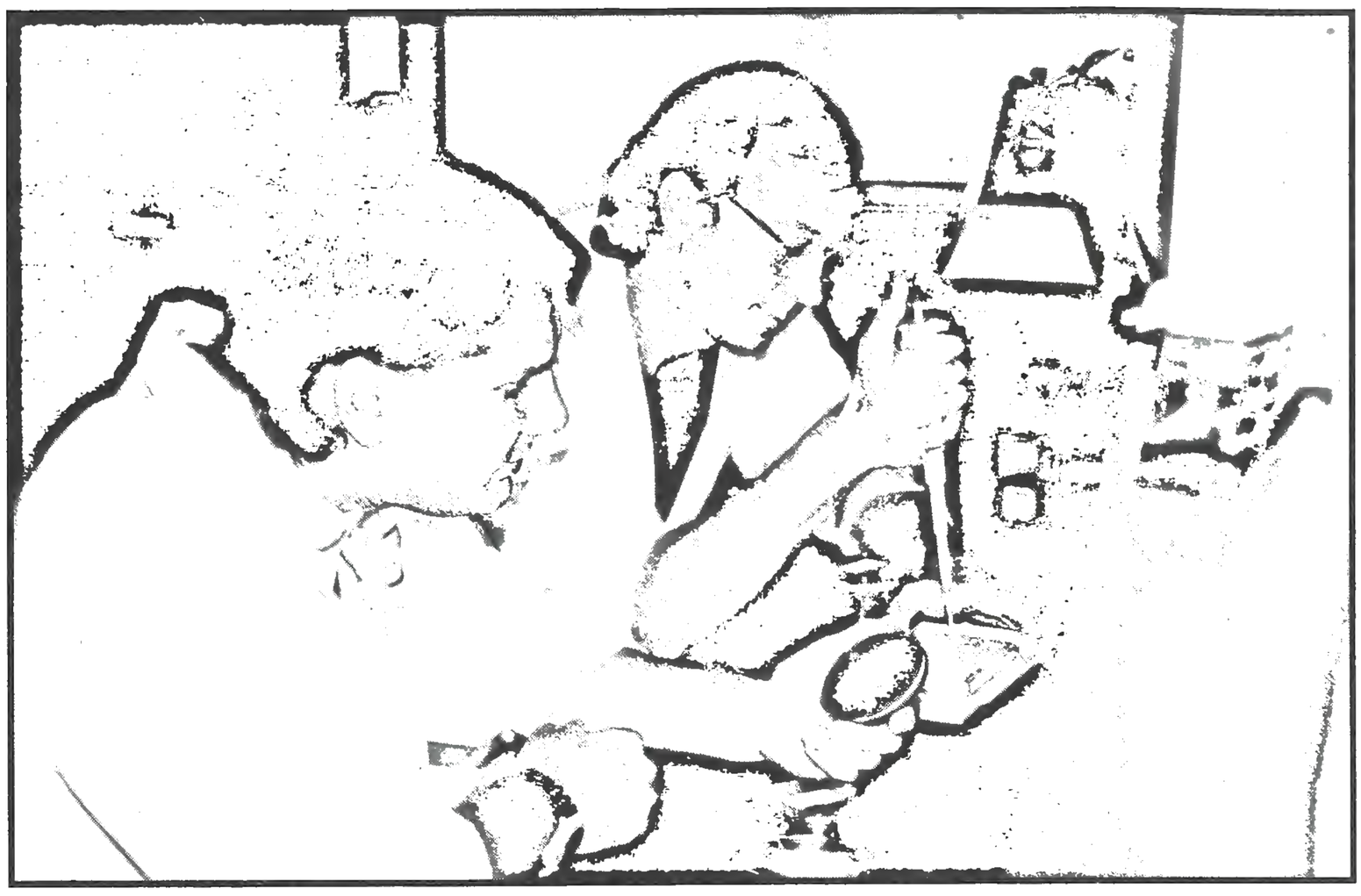
Meningococcal Outbreak, continued

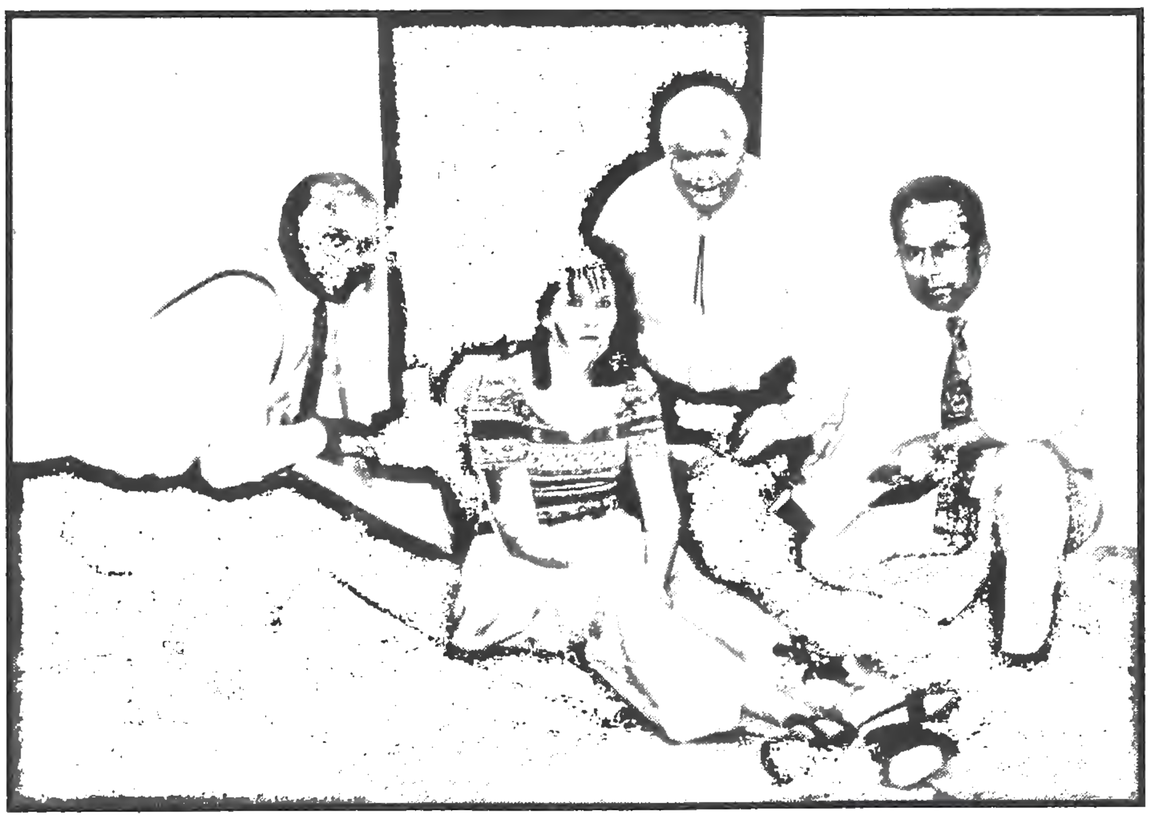
were, which put Maricopa County, where most of the isolations occurred, in an "outbreak status."

Isolate samples are still being collected and forwarded to the CDC. As of May 7, the Arizona State Laboratory has identified 28 isolates of the group C meningococcus from this outbreak. Of these, five isolates were from Pima County and the rest were from Maricopa County. The State Laboratory is continuing to receive samples and the number of isolates is expected to continue to rise.



Bruce Mann and Gary Cage from the State Laboratory.

EMS Staff Judges for VICA



Office of Emergency Medical Services staff judged CPR/first aid participants at the Vocational Industrial Clubs of America Skill Olympics. VICA high school classes are held throughout the state, and students come together annually for tests conducted at the Phoenix Civic Center. Pictured at the testing site with a student "victim" are Lorenzo Henry, Ralph Graves and Victor Dominguez.

HCCRS Staff Honored

Health and Child Care Review Services staff members were honored at a luncheon reception hosted by office chiefs and the assistant director during National Hospital and Health Care Week. Pictured are Virginia Blair, Acting Chief for the Office of Health Care Licensure; Ramona Vosburg, Assistant Director; and Judith Hylton, Chief of the Office of Behavioral health Licensure. HCCRS licenses over 4,200 health care facilities and agencies, including child care agencies and homes, and certifies over 1500 facilities and programs for the federal government.

CRS to Convert to Managed Care Model

by Flo Quinonez

Children's Rehabilitative Services (CRS) will see numerous changes beginning July 1, 1993. The office staff have been working dilligently over the past several months to prepare for the upcoming conversion of the CRS program to a managed care model. Preparations have included the installation of a new computer system, major revisions to the program's business process and amendments to the CRS contracts with the four statewide CRS clinic sites to include physician services.

The purpose of the conversion is to enhance the quality of the program while providing services in a cost effective and efficient manner. The change will shift more of the responsibility for utilization management and quality assurance to the Phoenix, Tucson, Flagstaff and Yuma contractors while allowing the State CRS Office to concentrate on program oversight, policy making and enhanced reporting of program activities to lawmakers and other interested parties.

"The CRS program has a tradition of providing wonderful care to qualified children with special health care needs," explained Lynda Miller, Chief of the Office of CRS." We hope that the shift to a managed care model will allow the program to continue that tradition well into the future by responding to state and federal demands for quality management of cost conscious programs."

Communications Update

Need a Logo?

Response to the new ADHS logo has been very positive. And a lot of people want to use it...on ADHS publications, on items we collaborate with other agencies on, on recognition items, etc. If you need to use the logo, either contact the Director's Office at 542-1025 or your service's representative on the Communications Coordinating Group. They have camera-ready artwork in several sizes. Two-color stickers with the ADHS logo are also available.

Printing

ADHS recently distributed a request for bid to local printing companies. We hope that by July 1, 1993, (or soon thereafter) we will have a contract with a printer to whom we can send most of our business and receive reduced prices. Check with your Communications Coordinating Group representative or call Lupita Garrido, 542-1040, in the Procurement Office if you have printing jobs after July 1 to see which printer was awarded the contract. Our goal is to have quality, service, timeliness and lower prices by directing most of our printing to one vendor.

Communications Coordinating Group

They work behind the scenes to make sure the quality of ADHS publications and coordination between service areas are high. The Communications Coordinating Group has representation from each ADHS service area and has been in existence for almost a year. Members have helped the Director's Office hone the ADHS publications policy, helped put together a readership survey, participated in developing a standardized design for mandated reports and selected newsletters, oversaw the request for bid process and are serving as editorial advisors to the *Today*.

More Moves

Just when you thought you had your Rolodex up to date, along comes another series of moves. As this issue of Today goes to press, we don't have all the new telephone numbers, but we will send them to ADHS staff via E-mail as they are set up.

Moving Date: June 15

Office: Office of Women's and Children's Health currently located at
3008 N. 3rd Street
New Address: 411 North 24th Street (Birch Hall)
Telephone Numbers:
FAX 220-6551
Prenatal Express and Family Practice 220-6531
Children with Special Health Care Needs 220-6525
Newborn Intensive Care Program 220-6540
Hepatitis B 220-6535

Moving Date: Weekend of June 25

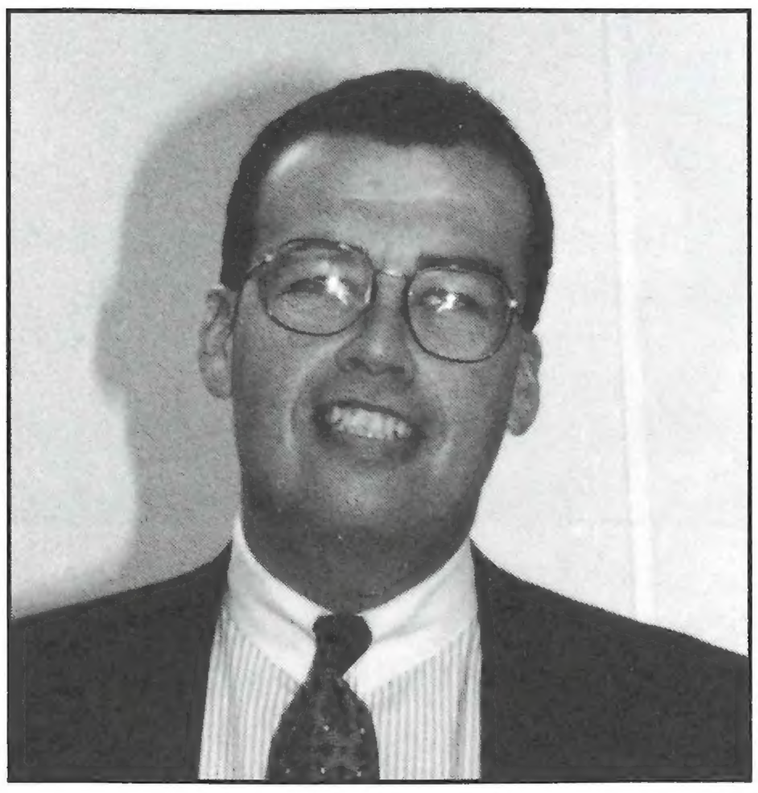
Office: Office of Health and Child Care Review Services
New Address: 1647 East Morten

Office: Office of Emergency Medical Services and Health Economics and Cost Accounting
New Address: 1651 East Morten
Telephones: Unknown at press time

Office: Disease Prevention Services including: Office of Assistant Director
Business Office
HIV/AIDS
Infectious Disease Services
Health Prevention and Education
New Address: 3815 N. Black Canyon Highway (old State Retirement Building)
Telephones: Will remain the same.

Office: Offices of Risk Assessment and Investigations and Chronic Disease Epidemiology
New Address: 1400 W. Washington
Telephones: Unknown at press time

Meet Your Management Team



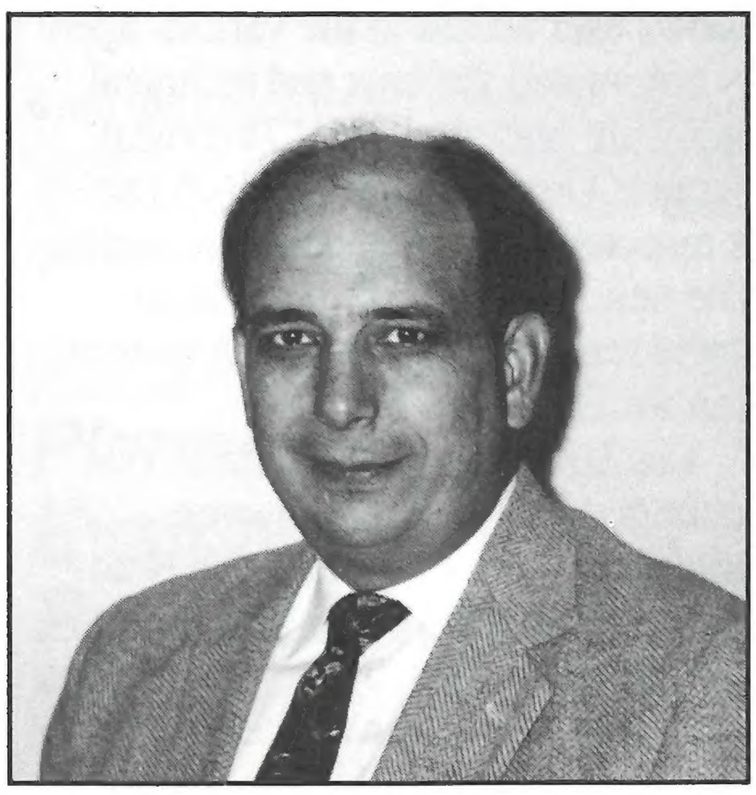
Gregg Jacquin

Gregg Jacquin, Associate Director for the Offices of Intergovernmental Affairs and Legislative Services, joined ADHS in October 1991.

Before joining ADHS, Jacquin worked with the Arizona State Senate as a Policy Advisor to the Senate Minority Caucus and Leadership. Prior to that he served as a Legislative Analyst for the Arizona State Senate. Before joining the Senate, he was Director of Public and Community Affairs for the Mesa Chamber of Commerce where he established the Governmental Affairs Program.

Jacquin's extensive background in legislative matters and his work with other state agencies on a wide variety of public policy issues strengthens our efforts in teaming up with many organizations and individual parties interested in better serving Arizona's public health needs. He is currently active in community public policy.

He received his undergraduate and graduate education at the University of Arizona in Tucson.



Mark Stillion

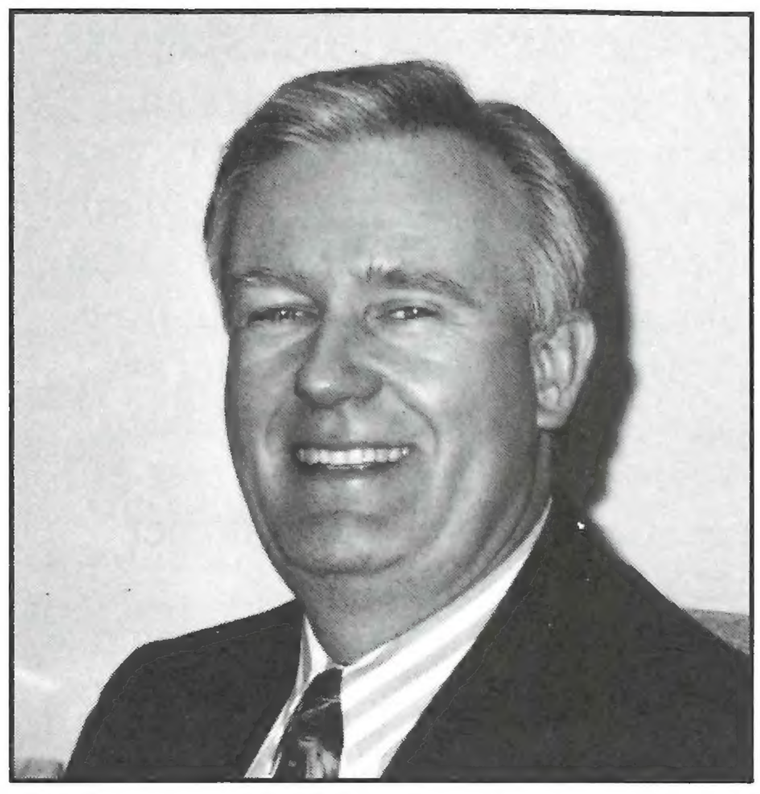
Mark Stillion, Associate Director for Financial Services, joined ADHS in March 1992.

He held financial and accounting positions with Phoenix Samaritan Health Services and was their Acting Corporate Controller/Assistant Treasurer from 1990 to 1992.

In 1984, Stillion joined the accounting firm of Ernst & Young as an audit supervisor. Earlier, he was a Senior Auditor with Blue Cross and Blue Shield of Arizona.

Stillion received a Bachelor's degree in accounting from Arizona State University and earned his Master's degree in Business from the University of Phoenix.

He is a Certified Public Accountant and has been a guest lecturer at Gateway Community College in Phoenix.



Larry Dannenfeldt

Larry Dannenfeldt, Associate Director for Information Technology Services, joined ADHS in September 1991.

As Senior Consulting Manager with Micon, Inc. from 1988 to 1991, his responsibilities included large scale client conversion planning projects, managing application and software development activities.

He was Director of Information Systems at American Continental Corporation from 1981 to 1988, and prior to that time spent six years as Senior Manager with the MIS Consulting Division of Arthur Andersen & Company.

Dannenfeldt received a Bachelor's degree in information systems management from Northern Arizona University in 1971.

ITS Update

Information Technology Services (ITS), formerly the Office of Management Information Systems, continues to improve the design, maintenance and implementation of the Department's computerized information systems. Staff supports many automated platforms, ranging from micro to mainframe computer systems, to ensure that health-related systems are developed in a cost-efficient manner and meet customer (user) requirements.

ITS is growing at an amazing rate and services are being extended considerably. One of the largest programs the ITS group has worked on is implementation of a new managed care business model for the Behavioral Health Services area which provides more accurate and timely data concerning clients and contract agencies.

The implementation of automated systems to support the new behavioral health business activities required replacing the old BHMIS system with a new Client Information System and out-sourcing a large provider claims processing function to Electronic Data Systems. This is a 12- to 16-month project. The Technical ITS personnel involved, along with approximately 10 contract programmers, are directed and coordinated by Diane Vrenios.

Another large project being tackled by the ITS group is further enhancement of the Family Health automated systems. This work is managed by the Client Server Applications Office, a new unit within ITS. A recent refinement, an interagency procedure for submitting tapes to the Arizona Health Care Cost Containment System, resulted in the recoupment of funds for the ADHS Office of Children's Rehabilitative Services (CRS). In addition, CRS is changing to a more managed care business model, thus creating the need for many automated system changes. This project also requires out-sourcing portions of the system functions.

A statewide communications network is also under implementation. It allows user access to the various agency automated systems and technical hardware platforms. The Technical Support Unit, managed by Bob Dittell, is responsible for this implementation. The new network will allow high speed remote access and data integration for all ADHS systems.

The User Support Center, managed by Katrina Shawver, doubled in size to include LAN administrators from other areas for a coordinated effort. The consolidation has proved effective and E-mail connections were completed between 1740 West Adams and most outlying offices.

A new Help Desk was established to handle questions and problems from computer system users within the Department as well as from outside contracting agencies. Supervisor Marvin Schultz and staff handle up to 100 calls a day to provide services for users stuck in the quagmire of current computer technology.

The Computer Operations Group has been providing service on a 24-hour schedule five days a week, with plans to increase to a seven-day schedule in the future.

The Administration Applications Unit continues to do an excellent job of overseeing the automation functions of all ADHS BULL DPS6000 systems, including Arizona State Hospital, Disease Prevention Services, Financial Systems, Local and Border Health, and Vital Records.

ITS Offices include:

Computer Operations and Administration
Technical Support
User Support Center
Administration Applications
Behavioral Health Services
Client Service Applications

Carol Tang from ITS reviews a new program with Eileen Mitchell, assistant editor for TODAY.

NONE OF US IS AS SMART AS ALL OF US

Together
Everyone
Accomplishes
More

Kudos to the ADHS Staff

Office of the Controller

Thanks from **Jim Buetler**, Controller

...to **Don Madich, JoEllyn Murphree** and the Accounting Office supervisors for the yeoman's effort in coordinating the implementation of the new Uniform State Accounting System (USAS) at ADHS.

...to **Loretta Kuhler** and the Payroll Office staff for keeping on top of the state Human Resource Management System (HRMS), which was installed last year, dealing with the myriad of technical issues and keeping all ADHS employees paid on time.

...to **Mary Lou Park Blish** and Steve **Homan** in the Fiscal Operations Office. State consultants, evaluating state agencies' Indirect Cost Procedures, have made very favorable comments about the excellent manner in which ADHS maintains the proficiency and accuracy of the ADHS Indirect Cost proposals.

State Laboratory

The Office of Licensure and Certification is proud to announce that **Rochelle Rios-Jakeway**, Clinical Program Supervisor, was recently honored by Gerald M. Moskowitz, Regional Administrator for Region IX, Health Care Finance Administration (HCFA). She was presented with the "Regional Administrator's Citation" from HCFA for her demonstration of high quality performance in managing and implementing new Federal regulations.

This award was presented to Rochelle in San Francisco, California, in recognition of her activities in the State of Arizona and her contributions to national deliberations on related policies and procedures.

Flooding problems statewide caused additional work for the State Laboratory, contaminated drinking water and surface water were serious concerns. The workload which seemed to be the most seriously effected was that of the Flagstaff laboratory. On numerous weekends, **Carolyn Parker**, the supervisor of the Flagstaff laboratory, was at work finishing up samples that were submitted on an emergency basis. Carolyn received a "Letter of Commendation" from the Department of Environmantal Quality for her efforts in protecting the drinking water supplies in the communities of Northern Arizona.

Planning, Evaluation and Public Health Statistics

Thanks from **Joanne C. Gersten**, Ph.D., manager of the Office of Planning, Evaluation and Public Health Statistics

... to **Tracy Kikman-Liff**, who heads up the Office's section on Planning and Primary Care. She recently wrote a grant to the Robert Wood Johnson Foundation on improving access to primary care that was selected as one of 15 initial successful proposals out of 44 applicants.

... to **Christopher Mrela**, Ph.D., a wizard with public health statistics and author or co-author of eight annual reports on births, deaths, marriage, divorces and abortions. He also submitted the winning entry for the Department's new logo.

... to **Cristõbal Eblen**, Ph.D., the Office's major asset in research and program evaluation and a key player in outcome evaluation, not only of programs for persons with serious mental illness but also of prenatal care programs.

... to **Morene Gugenberger**, who is invaluable to the process of designating medically underserved and health professional shortage areas and is critically involved in addressing health care needs of migrant and seasonal workers.

... to **Roberta Durfee** for handling the many, day-to-day operations of the Office with competence and a smile.

HIV/AIDS Staff Help Attract Funding

by Patti Murphy

Maricopa County will receive approximately $1 million in federal AIDS funding thanks to the investigative work of the surveillance staff in the Office of HIV/AIDS Services.

Through an intensive three-month case-finding effort, the surveillance staff was able to document a total of 2,100 AIDS cases in Maricopa County, putting the county totals over the 2,000 case requirement of the Health Resources and Services Administration to receive federal emergency relief AIDS funding. The funding is part of the Ryan White CARE Act to help metropolitan areas hardest hit by AIDS.

The effort was helped by a January 1 change in the CDC's AIDS case definition which now includes certain conditions previously not considered as AIDS. By reviewing hundreds of medical records, making presentations to the community and working with health care providers and the county health department, the staff of HIV/AIDS Services located enough unreported AIDS cases to raise the case total from 1,433 as of December 31, 1992 to 2,100 by the March 1993 deadline.

Because the funding is so important to the future care and treatment of persons with AIDS, many newly diagnosed AIDS patients were requesting their physicians to make sure they were reported and counted as part of the case total. This effort, spearheaded by Surveillance Program Manager Denise Boyd, illustrates how the state, the county and the community can work together to benefit public and individual health.

The additional funding will go entirely toward HIV/AIDS care and treatment.